

**Open Report on behalf of Glen Garrod
Executive Director, Adult Care and Community Wellbeing**

Report to:	Adults and Community Wellbeing Scrutiny Committee
Date:	4 September 2019
Subject:	Adult Care and Community Wellbeing Performance Report - Quarter 1 2019/20

Summary:

This report presents performance against Council Business Plan targets for the Directorate as at the end of Quarter 1 2019/20.

A summary of performance against target for the year has been provided in Appendix A of this report.

A full analysis of each indicator over the year has been provided in Appendix B of this report.

Actions Required:

The Committee is requested to consider and comment on the performance of Adult Care and Community Wellbeing for Quarter 1.

1. Background

This report provides an overview of performance for the suite of Council Business Plan measures designed to reflect the impact of the work of Adult Care and Community Wellbeing across five commissioning strategies:

- Community Wellbeing;
- Safeguarding Adults;
- Specialist Adult Services;
- Carers; and
- Adult Frailty and Long Term Conditions.

As in previous performance reports to the Committee, a one-page summary has been provided as **Appendix A**. This shows at a glance the status against target for each measure. For a selection of measures, there is a time delay in reporting, so the latest available figures have been included and the period they relate to clearly marked.

More detail, including indicator definitions and commentary on current performance from strategy owners is provided in **Appendix B**, produced by the County Council's Commercial and Performance Team. For consistency and comparability, the Council Business Plan measures have been largely based on Adult Social Care statutory datasets, which enables benchmarking of performance against other local authorities. Benchmarking information is also provided in Appendix B where available.

Overall, 20 of the 26 measures are achieving or exceeding the agreed targets at the end of Quarter 1, with four measures not available for reporting in this quarter. Three of these are survey measures which are reported annually in Quarter 4. The remaining measure relates to the percentage of adults in contact with secondary mental health services living independently, with or without support, where there have been concerns about data quality this quarter. The measure is based on individuals who fall under both section 75 and the Care Programme Approach (CPA) and this requires data cleansing and matching across two systems. The issue is being investigated and Lincolnshire Partnership Foundation Trust is currently manually data cleansing the Community Mental Health Team caseloads on the CPA recording system to identify the correct cohort for inclusion in the measure. The care pathway is also under review to ensure appropriate recording on the CPA system and Mosaic (the County Council's Social Care case management system) to enable up to date reporting for this measure in Quarter 2.

Out of the 22 measures reported in Quarter 1, 15 are being achieved and five have been exceeded. Reporting by exception, the targets for just two measures have not been achieved at the end of this period. These are both within the Community Wellbeing commissioning strategy and relate to successful alcohol dependency treatments and smoking cessation.

The percentage of alcohol users who left specialist treatment successfully has improved, to 36% from 32% last quarter. The data has a three month time delay. Recent benchmarking and value for money exercises have shown local performance good compared to other areas with a similar demographic. It is envisaged this target will fluctuate around 35%.

The re-presentation rate to the service is among the best in the country with only 3.3% of all those successfully completing alcohol treatment re-presenting. This is a good indicator that long term recovery is being achieved, making relapse less likely.

The measure for people successfully supported to stop smoking has a three month time delay and so represents data to Quarter 4 of 2018/19. Performance for the quarter shows an increase in the number of people who successfully stopped smoking compared to the previous quarter (715 in Quarter 1 compared to 521 in Quarter 4 2018/19). Whilst the overall target has not been achieved this shows improvement in the service and commitment of staff, who have subsequently moved to the newly commissioned service in July 2019. This new integrated lifestyle service will incorporate stop smoking services alongside other services such as weight management and support to increase physical activity.

All measures for the Safeguarding Adults, Specialist Adult Services, Carers and Adult Frailty and Long Term Conditions commissioning strategies are achieving or exceeding targets.

2. Conclusion

The Adults and Community Wellbeing Scrutiny Committee is requested to consider and comment on the report and the Council Business Plan information shown in Appendix A.

3. Consultation

a) Have Risks and Impact Analysis been carried out??

No

b) Risks and Impact Analysis

N/A

4. Appendices

These are listed below and attached at the back of the report	
Appendix A	Quarter 1 Adult Care and Community Wellbeing Performance Summary
Appendix B	Quarter 1 Adult Care and Community Wellbeing Full Performance Analysis

5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

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